Press release



DHL Global Forwarding records increasing demand for sustainable transport solutions

- For customers such as life-science company Novo Nordisk decarbonization options become a decisive factor in choosing their logistics partner
- Sustainable solutions like DHL's GoGreen Plus service make decarbonization of transport already possible today

Bonn, August 17, 2023: DHL Global Forwarding, DHL Group's air and ocean freight specialist, is recording an increased demand in sustainable transport solutions based on the usage of sustainable fuels such as Sustainable Aviation Fuels. Whether in a tender process or in discussion with existing customers, a growing number of shippers are not only requesting a greater Greenhouse Gas Emissions transparency, but are also exploring sustainable solutions, even if they come at an additional cost. With DHL Global Forwarding's GoGreen Plus service, life-science company Novo Nordisk recently started decarbonizing its air freight shipments, which will amount to at least 30,000 tonnes CO_2e in 2023. But with the growing demand the availability of sustainable fuels must be scaled up significantly.

"We feel encouraged that our customers share our view, that the time to decarbonize is now. A growing number of them are already making sustainability an integral part of their business strategy, and we are pleased to be able to prove to them, that with solutions like our GoGreen Plus service using sustainable fuels, transport emissions can already be reduced efficiently today. From today's perspective, e-fuels such as hydrogen and other sustainably produced synthetic fuels will only become increasingly available from 2030 onwards. Until then we need to scale up sustainable biofuel usage – and this is only possible in a joint effort," says Thomas George, Chief Commercial Officer, DHL Global Forwarding.

Novo Nordisk is one of the leading providers of diabetes care products. The concern for the health and well-being of the patients they serve is also reflected in the company's responsible and sustainable business practices, which are part of its Circular for Zero strategy.

"This is yet another step in Novo Nordisk's continuous support of the development of sustainable aviation fuel. Our air freight accounts for most of our product distribution emissions as we provide lifesaving medicines to patients around the world. We want to drive change in this area to help pave the way for other companies to also transition and cut emissions," Dorethe Nielsen, Vice President, Circular for Zero, Corporate Environmental Strategy.

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DHL offers its customers to decarbonize their transport through the GoGreen Plus service. Hereby carriers consume sustainable biofuels on behalf of DHL. The resulting emission reductions are passed on to DHL and will then be allocated to the shippers. For this reason, DHL Global Forwarding is piloting a new Greenhouse Gas Emissions Accounting Framework of the Smart Freight Centre together with other partners. The idea behind this framework is to transfer the approach of allocating environmental benefits from sustainable fuels to specific customers by decoupling the accounting of the fuels' environmental attributes from their physical flow. The framework intends to secure environmental integrity and alignment with existing industry standards, while at the same time providing companies with a practicable accounting framework as a first step towards a general industry standard. The GoGreen Plus service can be easily booked for example via DHL Global Forwarding's digital customer platform myDHLi.

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healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as "The logistics company for the world".

DHL is part of DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.